

To All Our Valued Customers,

As we move forward in this unprecedented time, we are taking new precautions and directives every day. As you have likely heard, Michigan was ordered to shelter-in place. We have been qualified as an essential business during this time, and we will remain open. However, we are making some changes so we can continue to serve you, while ensuring the safety of our staff and all of our customers.

For Our Local Customers

During this time we are limiting our store hours. For the time being, our hours (**EDT**) are as follows:

Mon - Fri	8am to 5pm
Sat	9am to 2pm
Sun	Closed

- We are no longer limiting access to the store, but we require the use of masks and ask that you follow physical distancing guidelines.
- We are also offering curbside pickup, just call **248-681-6000** to place your order.

For Our Online Customers

Performance Line Tool Center will work hard to continue to support you and provide you with exceptional service. In line with this, please be aware of the following:

- We will still be able to take and process orders
- All items that are in stock will continue to ship as normal
- We are working closely with suppliers to ensure our inventory remains sufficient to serve our customers. Specific products, such as respiratory and other PPE products, have been greatly impacted during this time. We are proactively working to ensure that we have the products you need despite the current limitations

NOTE: Some of our suppliers have been forced to close due to the growing shutdown directives nationwide.

For those that remain open:

- We will continue to replenish our inventories and drop ship your items directly as normal.
- Orders you place from these suppliers will be fulfilled as before

For those that have been forced to close:

- If we do not have current stock sufficient to fulfill your order, we will be queueing your orders and will process them to be shipped as soon as our suppliers are able to reopen.
- Every effort will be made to inform you of this status if your order is affected in this way

We want to take the time to thank all our customers for your patience and understanding while we all work together to weather this difficult situation. Stay safe.